



Client Service Agreement

Cooking with Chef Steven's objective is to provide you and your guests a luxury culinary experience. We will work with you to meet all your dietary restrictions and requests and exceed all expectations.

This Client Service Agreement (the "Agreement") dated _____ is entered into by and between *Cooking with Chef Steven LLC* (the "Company") and _____ (the "Client").

Cooking with Chef Steven LLC is a personal chef service operated by Chef Steven Ferneding. By using www.cookingwithchefsteven.com and by booking with *Cooking with Chef Steven LLC* (See EXHIBIT A), the Terms of Service within this Agreement have been mutually agreed upon by both the Company and the Client.

Changes/ Cancellations and Refunds:

To make any changes to service, *Cooking with Chef Steven LLC* requires seven (7) days advance written notice of any changes. If client cancels event prior to thirty (30) days of the event date, *Cooking with Chef Steven LLC* will fully refund the *Deposit*. If client does not provide the required thirty (30) days notice of cancellation of the event, *Cooking with Chef Steven LLC* will not provide any refund. If, for any reason, *Cooking with Chef Steven LLC* must cancel the requested service, *Cooking with Chef Steven LLC* will fully refund the Client with the paid *Deposit* amount within thirty (30) days of cancellation.

Food Safety and Sanitation:

Cooking with Chef Steven LLC staff is professionally certified in Food and Alcohol Safety in the State of Arizona. Upon completion of services, Chef Steven and staff will clean up plates, utensils, pots, pans and sanitize all work surfaces. Chef Steven and staff will properly store any leftover food in proper storage containers (if needed, additional container fee applies). Chef Steven and staff will inspect all groceries but is not responsible for conditions unknown or unforeseen. *Cooking with Chef Steven LLC* is not responsible for any illness or death due to manufacturing flaws or recalled products.

Clients Responsibilities:

- Please have dishwasher empty.
- Provide cleaning supplies including: dish soap, sponge, sanitizer spray for counters, and paper towels
- Have an empty trash bin with additional trash bags
- Have children (unless participating in cooking lesson) and pets removed from kitchen area.

Cooking with Chef Steven LLC is not responsible for injury to children and pets.

Final Payment:

Final payment is required upon completion of the event. Failure to make payment of services or groceries upon completion of services will result in a **\$50 a day fee**. If *Cooking with Chef Steven LLC* pursues legal action against the *Client* for a default in final payment by the *Client*, the *Client* will be responsible for all amounts associated with collections and legal fees.

Gratuity:

Gratuity is greatly appreciated by Chef Steven and the staff of *Cooking with Chef Steven LLC*. For parties of 10 or more a **20% Gratuity** will be added to the total service amount.



Testimonials:

Cooking with Chef Steven greatly appreciates all feedback regarding customer service, meal preparation, taste, presentation and service. Please feel free to leave a review for Chef Steven on **Yelp** at <https://www.yelp.com/biz/cooking-with-chef-steven-scottsdale-4>. *Cooking with Chef Steven LLC* reserves the right to use any testimonial received, to use in publications or other media material produced, used, or contracted by *Cooking with Chef Steven LLC* including but not limited to: brochures, invitations, books, newspapers, magazines, television, websites, etc.

Photography/ Video Disclaimer:

Cooking with Chef Steven LLC reserves the right to use any photograph/video taken at any event, without the expressed written permission of those included within the photograph/video.

Cooking with Chef Steven LLC may use the photograph/video in publications or other media material produced, used, or contracted by *Cooking with Chef Steven LLC* including but not limited to: brochures, invitations, books, newspapers, magazines, television, websites, etc.

Any person desiring not to have his/her photo taken and used as above described must notify Chef Steven Ferneding (customerservice@cookingwithchefsteven.com) in writing prior to the event and include a photograph. *Cooking with Chef Steven LLC* will use the photo for identification purposes and will hold it in confidence.

Service Details:

Personal Chef Service Details:

- Breakfast, Lunch and/or Dinner will be prepared in the safety of your own kitchen.
- Customized menu based on dietary restrictions and cuisine preferences. (Free consultation included)
- All food is purchased prior to the start of each week.
- Recipes and menus printed | Per request. Chef Steven is responsible of all clean up of: plates, utensils, pots, pans and work surfaces.
- Reheating step by step instructions.

Not included:

- Cost of the ingredients.



COMPANY:

Cooking with Chef Steven LLC,
an Arizona Limited Liability Company

By: Chef Steven Ferneding
Name: Chef Steven Ferneding
Date: March 20th, 2020

CLIENT:

Client Name,
an individual

Signature:

Date:

The parties hereto have executed this Agreement as of the date first set forth above.

EXHIBIT A